

<http://rtckids.fmhi.usf.edu/research/study06.cfm>

The Family Voice Study: Assessing the Role of Family Organizations in Developing Family Voice in Systems of Care

The Family Voice Study will produce new knowledge and increase our understanding of how a strong family voice, as represented through family organizations, contributes to the development of effective systems of care. Through a systematic examination of family organizations focused on their external and internal characteristics, and through the influence of systems of care partners, this study will identify and describe key relationships, processes, and structures that impact family voice and choice. The study will also identify measurable factors that facilitate the active and influential inclusion of family voices in systems of care activities so that necessary transformation of the system can occur.

<http://www.nri-inc.org/conferences/Abstracts/2007/Poster11.pdf>

Evaluation of Outcomes Related to Participation in Consumer Run Organizations

17th Annual Conference on State Mental Health Agency Services Research, Program Evaluation and Policy

Consumer Run Organizations (CRO) are an important peer support/consumer-delivered service that has the ability to positively impact community integration and recovery outcomes. Understanding how to establish positive and respectful long term partnerships to promote research and the stability of these organizations is important. Since 1999, the Self-Help Network (SHN): Center for Community Support and Research has had a working partnership with the Kansas Department of Social and Rehabilitation Services (SRS); Division of Mental Health Policy, and 20 Consumer Run Organizations (CRO) across Kansas. The development of this partnership involved both research and capacity building related to CROs which has allowed for outcome evaluation to better understand how CROs can be most helpful to their members.

<http://www.surgeongeneral.gov/library/mentalhealth/chapter2/sec9.html>

Mental Health: A Report of the Surgeon General

**Chapter 2:** "Although research is limited, the efficacy of consumer-run services is discussed in Chapter 4."

**Chapter 4:** <http://www.surgeongeneral.gov/library/mentalhealth/pdfs/c4.pdf>

In addition to ongoing evaluations, there are several published studies of client outcomes with consumer-run

programs, although the research base is modest. Several studies, noted earlier, found improved outcomes with

consumer self-help programs. Another study evaluated a consumer-run case management program. It compared

the effectiveness of a case management program staffed by consumers with a similar program staffed by nonconsumers. Case managers in both programs, which were part of assertive community treatment, performed

brokering, assistance, and support functions, rather than clinical management and treatment. The randomized

trial found that clients assigned to either case management program fared equally well in clinical, social, and quality of life outcomes (Solomon & Draine, 1995). (SEE PAGE 290 for more)

<http://rsw.sagepub.com/cgi/content/abstract/15/4/278>

A Fidelity Rating Instrument for Consumer-Run Drop-in Centers (FRI-CRDI)

Objective: Given the present emphasis on accountability and maintaining quality, the objective of this

study was to develop, apply, and assess the reliability of a fidelity rating instrument for consumer-operated services—a promising model, but one for which fidelity criteria are not yet established.

<http://psychservices.psychiatryonline.org/cgi/content/abstract/52/4/493>

Consumer-Run Service Participation, Recovery of Social Functioning, and the Mediating Role of Psychological Factors

Objective: This study examined the relationship between participation in consumer-run services and recovery of social functioning among persons diagnosed as having serious mental illness. It also assessed the role of psychological factors in mediating this relationship.

<http://download.ncadi.samhsa.gov/ken/pdf/SMA01-3510/SMA01-3510.pdf>

Consumer/Survivor-Operated Self-help Programs

In 1988, CSP issued a new grant program to demonstrate and evaluate services run by and for individuals with psychiatric disabilities. Fourteen projects were awarded funding for over \$1.2 million, the first such projects to be supported by a Federal agency. This document is a retrospective review of the mental health consumer/survivor self-help movement and, specifically, the findings and recommendations from these innovative demonstration projects. Consumer/Survivor-Operated Self-help Programs, is the first comprehensive documentation of the experiences of consumers/survivors in designing and operating their own self-help programs. The lessons from these past efforts are invaluable in assisting us to improve mental health services today and in the future.

<http://communitybasedresearch.ca/Page/View/CSI>

Longitudinal Study of Consumer Survivor Initiatives (CSI) in Ontario 1997-2004

Centre for Community Based Research

This is the first independent evaluation of mental health consumer-run organizations in Canada. It is funded by the Ontario Ministry of Health and Long-Term Care through the Ontario Mental Health Foundation, and the Canadian Institutes of Health Research.

<http://www.opdi.org/>

**Check out this inspiring website!**

<http://www.psych.uic.edu/uicnrtc/nrtc4.webcast1.icampbell.slides.pdf>

Effectiveness Findings of Consumer-Operated Services

Findings from the SAMHSA/CMHS Multi-Site Consumer-Operated Services Program Research Initiative

<http://www.dmh.ca.gov/mhsoac/docs/InnovationCommittee/ExamplesOfInnovativeCriteria.pdf>

(CALIFORNIA) Innovation Examples / Mental Health Services Oversight and Accountability Committee